



NEPPA's is pleased to offer our revitalized Crew Leadership Program. NEPPA's Crew Leadership Program is designed to build upon their existing leadership skills to work more effectively and efficiently in the field, while meeting standards and regulatory requirements.

In addition to in-class lecture, the Crew Leadership Program includes a final exam to demonstrate knowledge and comprehension of the course content.

Upon successful completion of the Program, students are awarded a Certificate of Completion.

WHO SHOULD ATTEND

This course is designed for:

- Current or aspiring Crew Leaders
- Lineworkers or operations employees
- Employees or Supervisors transitioning from other departments
- Construction Supervisors
- Project Managers

LEARNING OBJECTIVES

Upon completion of this two-day program, participants will be able to successfully:

1. Practice tactics and strategies to transition from an employee to a leader
2. Apply concepts on how to develop a leadership mindset
3. Demonstrate knowledge of regulatory requirements and liabilities
4. Explain the importance of both crew and public safety, and apply best practices to ensure safety
5. Identify and apply standards and specifications required as a Crew Leader
6. Transition beyond supervision to responsibility and reporting accountability
7. Practice management of emergent situations that require mutual aid assistance and coordination

TESTING

Final Exam (25 Questions)

SUPPLEMENTAL MATERIALS

In addition to the printed student manual and a program t-shirt, participants are provided the following supplemental material(s)*:

1. APPA Safety Manual
2. Work Zone Safety Pocket Guide



AGENDA

Agenda details are subject to change.

Day 1: October 4 or October 12, 2022

8:00 am	Welcome & Introductions	11:30 am	Lunch
8:15 am	Module 1: Leadership Competencies	12:00 pm	Module 5: Managing Differences & Different Personalities
8:45 am	Module 2: Transitioning to Crew Leader	1:00 pm	Module 6: Conflict Management
9:00 am	Module 3: Crew Leader Responsibilities	2:00 pm	Adjourn
9:30 am	Break		
9:45 am	Module 4: Reporting & Accounting		

Day 2: October 5 or October 13, 2022

8:00 am	Welcome & Recap	11:30 am	Lunch
8:15 am	Module 7: Delegation & Situational Leadership	12:00 pm	Module 11: Mutual Assistance
9:30 am	Break	1:00 pm	Final Exam
9:45 am	Module 8: Drivers of Motivation	1:45 pm	Certificates of Completion
10:00 am	Module 9: Developing a Learning Culture	2:00 pm	Adjourn
10:15 am	Module 10: Trouble Investigation		

INSTRUCTOR

Additional instructors and guest speakers may also participate and provide instruction.

Steve Socoby, Director of Technical Training



Steve has 38 years of hands-on experience in all facets of operations of public power utilities including: Line Superintendent; supervision of crews, maintenance, new construction, reliability and associated plant & substation responsibilities. He is a recognized expert in safety and OSHA compliance.

In his role of Director of Technical Training, he oversees NEPPA's lineworker program and teaches utility management and supervision, electronic controls and power-line operation programs.

Recognized as an industry leader and expert Steve has received the Distinguished Service Award from the Northeast Public Power Association and been recognized by the Maine State Legislature for his previous 30 Years of Distinguished Service. Steve attended the University of Maine at Orono.

