



NEPPA's is pleased to offer our revitalized Crew Leadership Program. NEPPA's Crew Leadership Program is designed to build upon their existing leadership skills to work more effectively and efficiently in the field, while meeting standards and regulatory requirements.

In addition to in-class lecture, the Crew Leadership Program includes a final exam to demonstrate knowledge and comprehension of the course content.

Upon successful completion of the Program, students are awarded a Certificate of Completion.

## WHO SHOULD ATTEND

This course is designed for:

- Current or aspiring Crew Leaders
- Lineworkers or operations employees
- Employees or Supervisors transitioning from other departments
- Construction Supervisors
- Project Managers

## LEARNING OBJECTIVES

Upon completion of this two-day program, participants will be able to successfully:

1. Practice tactics and strategies to transition from an employee to a leader
2. Apply concepts on how to develop a leadership mindset
3. Demonstrate knowledge of regulatory requirements and liabilities
4. Explain the importance of both crew and public safety, and apply best practices to ensure safety
5. Identify and apply standards and specifications required as a Crew Leader
6. Transition beyond supervision to responsibility and reporting accountability
7. Practice management of emergent situations that require mutual aid assistance and coordination

## TESTING

Final Exam (25 Questions)



## AGENDA

Agenda details are subject to change.

### Day 1: February 28 or October 16, 2024

8:00 am	Welcome & Introductions	11:30 am	Lunch
8:15 am	Module 1: Leadership Competencies	12:00 pm	Module 5: Managing Differences & Different Personalities
8:45 am	Module 2: Transitioning to Crew Leader	1:00 pm	Module 6: Conflict Management
9:00 am	Module 3: Crew Leader Responsibilities	2:00 pm	Adjourn
9:30 am	Break		
9:45 am	Module 4: Reporting & Accounting		

### Day 2: February 28 or October 17, 2024

8:00 am	Welcome & Recap	11:30 am	Lunch
8:15 am	Module 7: Delegation & Situational Leadership	12:00 pm	Module 11: Mutual Assistance
9:30 am	Break	1:00 pm	Final Exam
9:45 am	Module 8: Drivers of Motivation	1:45 pm	Certificates of Completion
10:00 am	Module 9: Developing a Learning Culture	2:00 pm	Adjourn
10:15 am	Module 10: Trouble Investigation		

## INSTRUCTOR

Additional instructors and guest speakers may also participate and provide instruction.

### **Anthony Calascibetta, CUSP, Director of Safety & Training**



Anthony has over 40 years of Electrical experience and 25 years of Electric Utility experience. Started out as a Lineworker, moved to the Substation Division as a Lead Substation Technician. Proficient in relay testing, transformer testing, circuit breaker testing, and all aspects of wiring in overhead, underground, metering, and substations.

Anthony is an OSHA Authorized General Industry Trainer, and OSHA Authorized Construction Trainer.

It's an honor to be part of the NEPPA training team, and Safety Training is one of the most important assets of the Electric Utility. Remember, Safety Starts with You!

### **Mike Pazzanese, CUSP, Trainer**



Mike joined NEPPA as part of the training team in April 2021.

Mike is a Certified Utility Safety Professional (CUSP) with 38 years of experience in all aspects of electric and gas utility operations, as well as contractor management, employee health and safety, and utility technical training, particularly in underground distribution and cable splicing.

Mike holds both the OSHA 30-hour General Industry and 20-hour Leadership Certifications.

As a graduate of Bridgewater State University with a teaching degree, Mike's background and utility technical training experience strengthens NEPPA's capacity to provide top-tier training.

