MISSION

To develop and unite public utility professionals by advancing their knowledge, capabilities, and voice in the industry and workplace.

VISION

To be the most valuable utility resource and training organization in the Northeast.

CORE VALUES

NEPPA embraces five core values:

- A focus on public power and community
- A passion for safety
- Training excellence
- Collaboration and innovation
- Industry leadership
STRATEGY

Four Goals Identified for 2024-2027

Goal 1: Maintain and strengthen NEPPA’s education and training program.
Goal 2: Enhance member experience to attract new members and retain current members.
Goal 3: Improve organizational effectiveness.
Goal 4: Increase financial stability of the organization.

Goal 1: Maintain and strengthen NEPPA’s education and training program.

Objective 1: Continuously evaluate and update programming content including establishing key measurement milestones.

Objective 2: Expand NEPPA’s focus on safety, including the creation of a NEPPA Safety Committee and supporting member utilities through new program implementation.

Objective 3: Review and evaluate current employee and equipment/materials resources.

Goal 2: Enhance member experience to attract new members and retain current members.

Objective 1: Expand member participation for NEPPA Events and Programs

Objective 2: Increase member satisfaction.

Objective 3: Enhance member experience.

Objective 4: Advance membership understanding of the public power mission of NEPPA and elevate the understanding and importance of advocacy and mutual aid.
Goal 3: Improve organization effectiveness.

Objective 1: Implement policies and procedures with staff and Board that align with the strategic plan.

Objective 2: Explore, design, and implement a mentoring program for leadership in member organizations.

Goal 4: Increase financial stability of the organization.

Objective 1: Refine NEPPA budget and forecasts.

Objective 2: Identify resources to support program and revenue growth.

Objective 3: Prepare cost-benefit analysis for all new initiatives.

Objective 4: Conduct business risk-management and contingency planning.